




# **RESIDENTIAL PARKING PERMIT (RPP) PROGRAM**

## **FREQUENTLY ASKED QUESTIONS**

## What is the current program status?

- As part of the 2023-2026 Service Plans and Budgets review, Council has approved new user fees for parking permits.
- The introduction of user fees allows the program to recover the operational costs from those who benefit from the program and aligns with the Council-approved [User Fees and Subsidies Policy](#).
- The Council-approved user fees for residential parking permits will be effective December 4, 2023.
- Council also approved new user fees for the Market and Low-Income Market Permit that will be effective for the January 2024 permits.

## How much will residential parking permits cost?



Permit Type	Building Type	Residential Parking Zone (RPZ)	Cost*
<b>Standard Residential Permit</b> (max 3 per address)	<b>Ground-oriented dwelling</b> (detached, semi-detached and duplex houses, fourplexes, townhouses, rowhouses, and some low profile multi-residential buildings)	All zones	First Permit: \$30/year Second Permit: \$45/year Third Permit: \$70/year
<b>Visitor Permit</b> (max 2 per address)		All zones	First Permit: \$45/year Second Permit: \$45/year
<b>Non-resident Landlord Permit</b> (max 1 per address)		All zones	\$45/year
<b>Select Permit</b> (max 1 per address)	<b>Small multi-residential building</b> (less than four stories in height and has 20 or fewer dwelling units) <b>Large multi-residential building built before 1945</b> (four stories or taller in height or with more than 20 dwelling units)	All zones	\$45/year
<b>Market Permit</b> (max 1 per address)	<b>Large multi-residential building built after 1945</b> (four stories or taller in height or with more than 20 dwelling units)	City Centre Zone C	\$105/month
		Inner City Zones AAA, D, G, GG, J, K, L, LL, M, O, P, SNA, V, W, Z, ZZ	\$75/month
		Suburbs All other zones	\$50/month
<b>Low-Income Market Permit</b> (max 1 per address) Fair Entry approval required		All zones	\$2.50/month

**Note:** You only need a Residential Parking Permit if you live in a Residential Parking Zone (RPZ) and want to park on street where there are 'Except by Permit' or '2-hour Parking Except by Permit' parking restrictions.



\*Excludes GST

### When will Calgarians start paying for residential parking permits?

- User fees for residential parking permits go into effect on **Monday, December 4, 2023**.
- Calgarians will be required to start paying the new user fees upon permit renewal or when a new permit is issued.
- Existing permits have been automatically extended until February 5, 2024. As a result, current permit holders will have a 60-day window, starting from the day the fees become effective, to either renew their existing permits or apply for new ones.

### When will the new rate for Market Permits go into effect?

- The new rates for the Market Permit and Low-Income Market Permit will go into effect for the January 2024 permit.
- Current Market Permit holders do not have to take action at this time. Their existing parking permit will automatically begin to renew at the Council-approved reduced rate for the January 2024 permit.
- Current Standard Residential Permit holders who will be eligible for a Market Permit upon their permit expiry in February 2024 will need to apply for a Market Permit in January 2024.

### Can Calgarians still request parking restrictions on their street be modified?

- Yes, Calgarians can submit a request through 311 or [fill out an online service request](#). A parking study will be conducted to assess the request.

### How do parking studies work?

- A parking study assesses whether a street qualifies for modified parking restrictions based on parking availability.
- If on-street parking usage falls above 50 per cent of available spaces, the existing signage is considered appropriate and remains unchanged.
- If on-street parking usage is less than 50 per cent, that means there is over 50 per cent availability, indicating lower demand for on-street parking, then the restrictions can be adjusted to a lower restriction.
- Removing restrictions without proper data evaluation can result in a sudden surge in on-street parking.
- This increase may prompt Calgarians to request reinstating parking restrictions.

### How are Calgarians informed about the outcome of the parking study?

- If the parking study determines the signage is appropriate and requires no changes, the decision will be communicated to the requester through 311.
- If the parking study determines the restrictions can be lowered, residents of the affected street will be informed by The City about the modification and the timeline for its implementation.
- The updated restrictions will take effect once residents are notified of the modification. The physical signage may take longer to update.

- Permit holders living on these streets should wait on a decision before deciding to renew or buy a new permit.

### How does The City ensure that only those with valid permits park in the designated areas?

- Areas with residential parking restrictions are enforced 24 hours a day, seven days a week, using a combination of photo and on the ground techniques.

### Where can Calgarians get more information?

- Visit [calgary.ca/rpp](https://calgary.ca/rpp)
- Email [rpp@calgary.ca](mailto:rpp@calgary.ca)
- Call 403.537.7000

### Fast facts:

- Of all the reviews to modify parking restrictions we completed as of November 2023, 98 per cent resulted in parking restrictions being changed to a lower restriction.
- Calgary homes have an average of 3.3 parking spaces each and only two per cent of households in Calgary use the RPP Program.
- Managing parking effectively is vital to how people move around the city and the revenue generated from parking plays a significant role in contributing to the vibrancy of Calgary.

### Background

The Residential Parking Permits (RPP) Program is a service offered to residents by request in busy residential areas where parking is at a premium. Without the RPP Program, parking on-street would be available to anyone, and residents would not have unique parking privileges.

The program is only used by about two per cent of households in Calgary. Assigning fees to parking permits allows the program to be aligned with the [User Fees and Subsidies Policy](#) which ensures that the cost of running the service is covered by those who use it and not all Calgarians.

Without user fees, the program is funded by general parking revenue (lots, parkades and ParkPlus zones) that would otherwise be used to invest in improving our communities.

Managing the costs of parking permits also encourages residents to consider off-street parking options as well as other transportation options, while balancing the need for providing convenient parking options for people who need to drive.